



PARTS UPDATE

Parts Shipping & Return Policy

FREE SHIPPING POLICY

New York Bus Sales offers free UPS standard ground shipping on all parts orders over \$100. Oversized/Overweight shipments are excluded.

PARTS RETURN POLICY

- **Return requests must be made within 90 days of original purchase.**
- **Returns must be preapproved and an RMA must be issued.**
- **Restocking fee of 25% may be applied.**
- **Merchandise returns must be in new and saleable condition. Original packaging must be clean and intact.**
- **Core items must be returned in their original packaging.**
- **Exclusions: Electrical, Obsolete, and Special Orders are non-returnable.**

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)