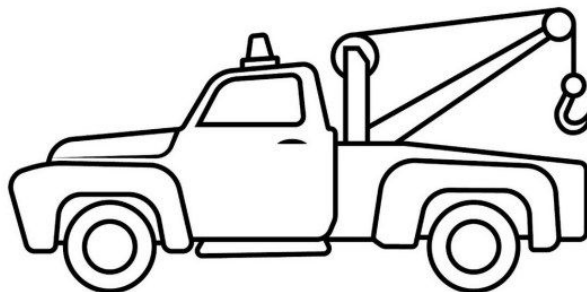




## New DOT Regulation on Units Placed O.O.S.

### Service Notice #19-0207



#### Units Out-of-Service cannot be driven

Recent changes with respect to units being taken out of service has created some logistical issues and we have been already **asked by customers** to inspect units at our shops in lieu of towing to help defer the added expense. New York Bus Sales is more than willing to assist in any way we can. We do not have scheduled DOT inspection days and call to schedule what we are inspecting so where we may have DOT coming, there are already customers expecting their units to be done. We can schedule your unit, but please be aware we will need both the maintenance and driver's records for the inspection and if the unit needs a PM we will be happy to help but you must let us know so that we have time to get the work done. Pricing for PM inspections will be calculated by time and material and there will be a 2 hour charge for a DOT inspection.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
Or at the [New York Head Mechanic website](#)

## CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

### SERVICE

**Chittenango:** 800-962-5768

Daryl Wallace or Brian Lamaitis

**Rochester:** 800-463-3232

Eric Bosley

**Albany:** 866-867-1100

Ben Reiling

**Lower Hudson Valley Region:**

845-609-7070

Marc Matwijec

**Warranty:** 800-962-5768

Morgan Jenkins

### Customer Service Representatives

**Eastern Region:**

Gary Bigness

845-500-3707

**Central Region:**

Josh Coon

315-263-0765

**Western Region:**

Mike Panzica

716-908-3186

### PARTS

**Director of Parts**

Jim Hogan

[jhogan@newyorkbussales.com](mailto:jhogan@newyorkbussales.com)

607-227-5794

**Chittenango:** 800-962-5768

Gari McQuade

[gmcquade@newyorkbussales.com](mailto:gmcquade@newyorkbussales.com)

Bill Cox

[bcox@newyorkbussales.com](mailto:bcox@newyorkbussales.com)

John Lewin

[jlewin@newyorkbussales.com](mailto:jlewin@newyorkbussales.com)

Dave Grant

[dgrant@newyorkbussales.com](mailto:dgrant@newyorkbussales.com)

**Albany:** 866-867-1100

Sean Conway

[sconway@newyorkbussales.com](mailto:sconway@newyorkbussales.com)

Pat Murphy

[pmurphy@newyorkbussales.com](mailto:pmurphy@newyorkbussales.com)

**Rochester:** 800-463-3232

Tim Gross

[tgross@newyorkbussales.com](mailto:tgross@newyorkbussales.com)

Steve Hibbard

[shibbard@newyorkbussales.com](mailto:shibbard@newyorkbussales.com)

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