New "NextGen" Seat Flip Operation SERVICE NOTICE #17-1011REVB







All "Flip" Seats Other Than SED Seat Require Tool

As we explained in Sales Update #17-05, Blue Bird and Micro Bird are releasing a new seat referred to as the "NextGen" Convertible Seat. With the new design, the seat "cushion" can be flipped up using a tool to release. This gives a much more open area when cleaning units, especially with the previous leg which was the center of every seat.

Units with Side Emergency Doors will still have the flip seat with the shock which pushes the seat cushion up when no one is seated to give a clear aisle to the door. ALL other seats will have the ability to have the seat cushion flip up with the use of a tool (BB Part #10057143).

Attached is a Technical Publication from Blue Bird on the operation of the flip feature along with Service Information on seat back and seat cushion removal







Each unit will be delivered with a tool on the key ring as shown in FIGURE #1. Additional tools may be purchased through our Parts

Department.



FIGURE 1

UPDATE 10/28/17 – The cushion was designed to only be raised and lowered by an adult with a tool, and not by any passengers. The cushions need to be down when the bus is in operation, and a child is seated in that row, there is a warning label about that on the seat. (Figure #2)

Terminology is something that throws us all off from time to time when dealing with parts ordering or with service issues. We have always referred to the seat at the side e-door as the flip seat and now with ALL these being "flip" seats it may become confusing. To address that, we should all consider these seats "TILT CUSHION" seats.

WARNING: CUSHION MUST BE IN THE LOWERED AND LOCKED POSITION TO COMPLY WITH C/FMVSS 222 WHEN THE SEAT IS OCCUPIED WITH THE VEHICLE IN MOTION. IMPROPER USE OF THESE SEATS CAN RESULT IN SEVERE PERSONAL INJURY.

FIGURE 2



UPDATE 11-8-18 – It was brought to our attention that the warning label shown in Figure #2 is on some seats mounted at the side emergency doors. (Figure #3)

Seeing as these seats have the lock mechanism removed and a shock installed to keep the seat cushion in the raised position to maintain a clear path to the side emergency door, this warning should NOT be present. (Figure #4)

We are asking customers to check their units and remove the warning if they are present.





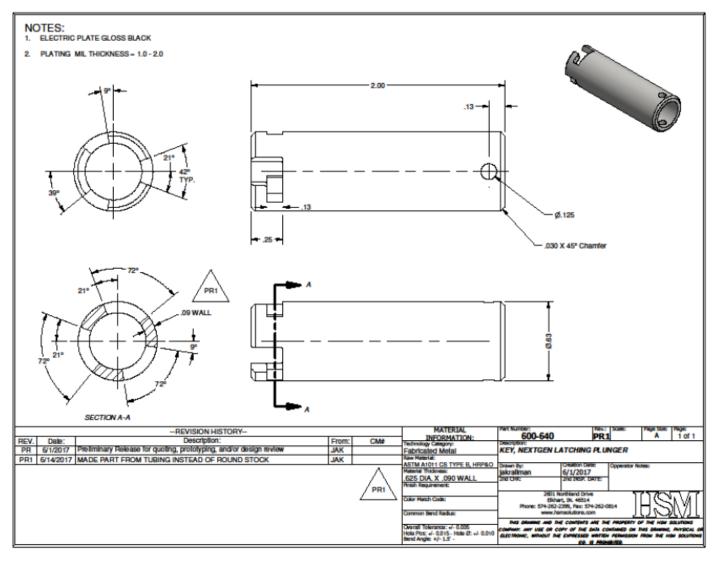


Figure #4









PART# **TOOL #600-640**







CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

SERVICE

Chittenango: 800-962-5768 Daryl Wallace or Brian Lamaitis

Rochester: 800-463-3232

Dave Schaub

Albany: 866-867-1100

Ben Reiling

Warranty: 800-962-5768

Morgan Jenkins
Customer Service
Representatives

Eastern Region:

Gary Bigness 845-500-3707

Central Region:

JJ Richmond 315-559-3999

Western Region:

Mike Panzica 716-908-3186 **PARTS**

Director of Parts

Jim Hogan jhogan@newyorkbussales.com 607-227-5794

Chittenango: 800-962-5768

Gari McQuade

gmcquade@newyorkbussales.com

Bill Cox

bcox@newyorkbussales.com

John Lewin

jlewin@newyorkbussales.com

Dave Grant

dgrant@newyorkbussales.com

Albany: 866-867-1100

Sean Conway

sconway@newyorkbussales.com

Pat Murphy

pmurphy@newyorkbussales.com

Rochester: 800-463-3232

Tim Gross

tgross@newyorkbussales.com

Steve Hibbard

shibbard@newyorkbussales.com





