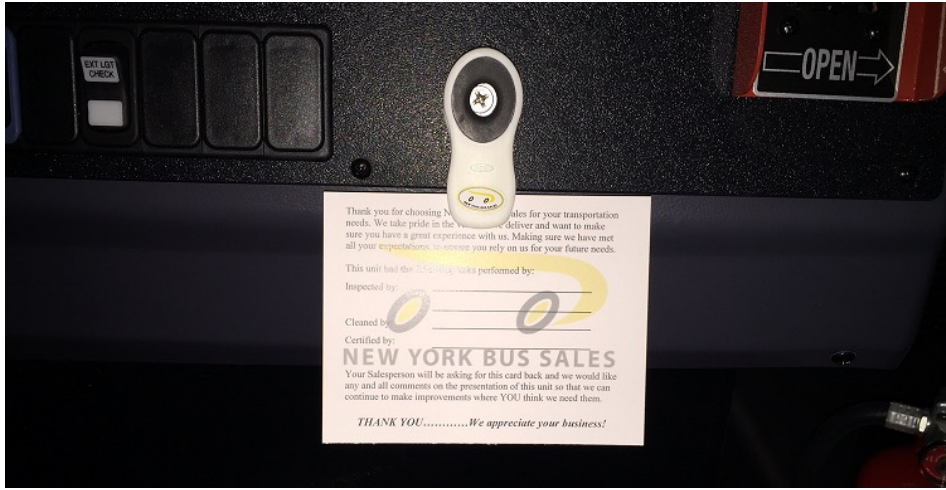




WE WANT TO HEAR FROM YOU!

Company Update #17-02



WE STRIVE TO PROVIDE THE BEST IN SCHOOL TRANSPORTATION

New York Bus Sales strives to provide FIRST CLASS vehicles for the school transportation industry. We, along with our employees, are very proud of the units we deliver!

Starting June 1st we will be including a “comment card” that will be affixed to the paper clip on the dash. This will be signed by the Techs and Cleaner who worked on your vehicle as it went through the shop. We ask that you fill the card out with comments, BOTH GOOD AND BAD! Once complete, please hand it to your Salesperson so that your comments can be addressed. This will allow us to continue with the good things and fix any bad things.....WE CAN'T FIX WHAT WE DON'T KNOW ABOUT!

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)

Thank you for choosing New York Bus Sales for your transportation needs. We take pride in the vehicles we deliver and want to make sure you have a great experience with us. Making sure we have met all your **expectations**, to ensure you rely on us for your future needs.

This unit had the following tasks performed by:

Inspected by: _____

Cleaned by: _____

Certified by: _____

NEW YORK BUS SALES

Your Salesperson will be asking for this card back and we would like any and all comments on the presentation of this unit so that we can continue to make improvements where YOU think we need them.

THANK YOU.....We appreciate your business!

Customer: _____

Unit #: _____ Body #: _____

Delivery Date: _____

Comments: _____

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Or at the [New York Head Mechanic website](#)



CONTACT NEW YORK BUS SALES WITH ANY QUESTIONS

CENTRAL REGION:

**Syracuse (Headquarters)
7765 Lakeport Road
Chittenango, NY 13037
315-687-3969**

WESTERN REGION:

**Rochester
1177 Brighton Henrietta Townline Road
Rochester, NY 14623
585-424-3320**

EASTERN REGION:

**Ravena
62 Mountain Road Extension
Ravena, NY 12143
518-756-1111**

LOWER HUDSON VALLEY:

**Middletown
307 Bloomingburg Road
Middletown, NY 10940
845-609-7070**

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