

# Tech Tip

FROM YOUR FRIENDS AT  
NEW YORK BUS SALES!



## Allison GEN-V TCM

- Complaint –** When shifting from drive to reverse or reverse to drive the “Range Inhibit” light comes on -
- Cause –** With the new electronics on their transmission and as an added safety feature, Allison requires you to put the transmission into Neutral before shifting.
- Correction –** When shifting from drive to reverse or reverse to drive, the driver must put the selector into neutral in between the shift (EX. reverse-neutral-drive)

*Contact Our Service Department With Any Questions*

**CHITTENANGO** – phone 800-962-5768 or

Daryl Wallace : [dwallace@newyorkbussales.com](mailto:dwallace@newyorkbussales.com)

Brian Lamaitis : [blamaitis@newyorkbussales.com](mailto:blamaitis@newyorkbussales.com)

**ROCHESTER** – phone 800-463-3232 or

Gary Chichester: [gchichester@newyorkbussales.com](mailto:gchichester@newyorkbussales.com)

**ALBANY** – phone 866-867-1100 or

Ben Reiling: [breiling@newyorkbussales.com](mailto:breiling@newyorkbussales.com)

Steve Searles: [ssearles@newyorkbussales.com](mailto:ssearles@newyorkbussales.com)

**WARRANTY** – 800-962-5768 ext 237

Morgan Jenkins: [mjenkins@newyorkbussales.com](mailto:mjenkins@newyorkbussales.com)



**NEW YORK BUS SALES**

ALL of our Tech Tips can be found on the New York Bus Sales website at

<http://www.newyorkbussales.com/pages/bulletins.cfm>

Or at the New York Head Mechanic website at

<http://www.nvhma.org/viewforum.php?f=2&start=0>