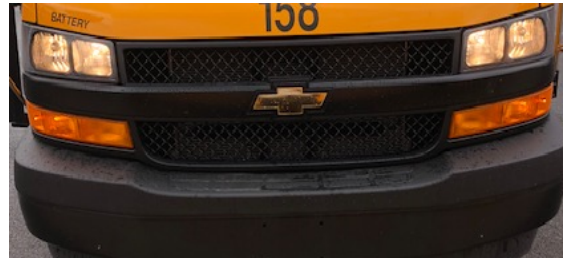




## SERVICE UPDATE

### #18-0823 – GM G-SERIES HEADLIGHTS



### GM HIGH BEAM HEADLIGHTS NOT BRIGHT ENOUGH

We were inspecting vehicles when the inspector asked why the headlights on 2 GM chassis units operated differently.

As shown in the photo above the unit on the left “ONLY” illuminated the high beam light while the one on the right illuminated both the low AND high beam when the high beams were turned on.

Researching with Micro Bird’s assistance, we learned that there was a Service Bulletin on July 27, 2018 which addressed this issue. “Headlamps Not Bright Enough When High Beams Selected, Only Partial Illumination of Lamps” (Please See Following Page) which is found on the 2018 Model Year chassis that stated:

**If you have a unit with this condition, please contact your local GM dealer and asked to have Service Bulletin #18-NA-238 performed!**

ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
Or at the [New York Head Mechanic website](#)

## [Parts Information](#)

No parts are required for this repair.

<b>Involved Region or Country</b>	<b>North America, N.A. Export Regions</b>
<b>Additional Options (RPOs)</b>	Only vehicles built w/o the V22 RPO corrected with the revised BCM calibrations.
<b>Condition</b>	Customer may comment that headlamps are not bright enough when the High Beams are selected. They may also comment on seeing only the inner headlamp bulbs illuminate when the High Beams are selected.
<b>Cause</b>	The cause of the condition may be that software on the early build vehicles only illuminated the inner bulbs for High Beam operation.
<b>Correction</b>	Note: After reprogramming, all four bulbs will now be illuminated. Please advise the customer that the difference will be noticed on High Beam only. BCM calibrations have been updated in TIS. Reprogram the Body Control Module with the latest calibrations. Refer to K9 Body Control Module: Programming and Setup in SI.

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## CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

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