

## Clarion Radio Will Not Power Up

### Tech Tip #17-0207



### Only the Time or “ERROR” is Displayed

We have had reports of Vision and All American units with “Clarion” radios not powering up when turned on, only to learn that a simple “reset” of the radio would address the issue.

When battery power is lost to the radio a reset needs to be performed in order to get full functionality. This also needs to be done if there is “abnormal” function or buttons become unresponsive.

Figure #1 gives the procedure to reset the unit and Figure #2 gives a brief overview of the operational functions.

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## IMPORTANT START UP PROCEDURE

### For Initial Installation OR If The Vehicle Battery is Disconnected

Required Tools – Paperclip and ballpoint pen

Once the Clarion FZ104PA stereo installation is completed and power is applied, the stereo must be reset to insure proper function.

1. Insert the tip of a paper clip into the faceplate release hole as illustrated below. *Be sure to insert the paperclip straight into the hole.* Gently push in to release faceplate.



2. Remove the stereo faceplate. Using the tip of a ball point pen, press and hold down the [RESET] button for 5 seconds.



3. Reattach faceplate and test radio functions to complete installation.

## Troubleshooting

If the stereo has abnormal function or buttons become unresponsive, please perform the RESET procedure below. Reset needs to be performed after vehicle battery replacement.

1. Insert the tip of a paper clip into the faceplate release hole. Be sure to insert the paperclip straight into the hole. Gently push in to release faceplate.
2. Remove the stereo faceplate. Using the tip of a ball point pen, press and hold down the [RESET] button for 5 seconds.
3. Reattach faceplate and test radio functions.

## Figure #1

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Normally, one would MOMENTARILY press the volume button to access the Bass, Treble, Balance and Fader settings.

If the same button was pushed in and held for a few seconds, another menu is accessed. This is the special features menu.

Press and hold the volume knob for 3 seconds.

Momentarily press the volume knob to select the function wanted and turn the volume control (cw/ccw) to change the function selected.

\*Frequency Spacing ---- USA/ Europe

\*Button Confirmation Beep ----OFF/on

\*Disc Eject Function ---- ENABLE/disable

Tune Up/Dn Function ---- UNLOCK/lock

CAPS on left is the normal mode.

After 5 seconds of inaction, radio automatically exits this menu.

## Figure #2

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# CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

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