



IMPORTANT SAFETY RECALL NOTICE

January 15, 2016

NEW YORK BUS SALES, LLC
7765 LAKEPORT ROAD
CHITTENANGO, NY 13037

Subject: Safety Recall 15E-090 – Transpec Stop Arms

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Specialty Manufacturing, Inc. (SMI) has decided that certain Transpec Stop Arms manufactured between May 1, 2015 and October 19, 2015 contains a defect with respect to the reflective surface specified in Federal Motor Vehicle Safety Standard (FMVSS) number 131, "School Bus Pedestrian Safety Devices."

! IMPORTANT !

- **Your Transpec Stop Arm is being recalled.**
- **You should contact SMI using one of the three methods listed below for a service kit.**

Description of Defect

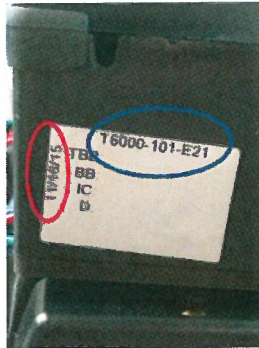
SMI has determined that, due to a process deficiency, the STOP decals on Transpec stop arms (part numbers T6000-, T6100-, T7000-) may not remain adhered to the plastic blade. Failure of the decal either in part or in total may cause the reflective surface to not meet FMVSS 131 standards. Without a reflective decal, the stop arms would have reduced visibility to other drivers, increasing the risk of a crash.



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Identifying Suspect Parts

1. Check the label on the bottom of the Transpec stop arm (circled below in red) for dates May 1, 2015 through Oct 19, 2015. Units built within this date range are subject to the replacement campaign.



Remedy Program

Replacing the stop arm blade assemblies will resolve the defect (application of the decal to the blade in the field is not recommended). The free service kit will include (1) Transpec stop arm blade (replacement part will be based on the stop arm part number – circled in blue above) and detailed work instructions (enclosed).

IMPORTANT: If you are the Lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Availability of Service Kits

Service kits will be expedited and may be obtained by one of three methods outlined below:

- **Web:** Visit http://www.smiglobal.net/tech_bulletins.php and click on the **Safety Recall: Transpec Stop Arm Decal** link under the **Stop Arms & Blades** section.
- **E-mail:** Send an e-mail to SMI at warranty@smiglobal.net indicating the quantity of Transpec service kits you need along with the following information for each vehicle:
 - Company Name
 - Contact Name
 - Contact Phone
 - Contact E-mail Address
 - Mailing Address
 - Shipping Address (if different than mailing address)
 - Vehicle Manufacturer
 - VIN



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- Body Number
- Front SA Part Number
- Front SA Build Date
- Rear SA Part Number (if applicable)
- Rear SA Build Date (if applicable)

- **Phone:** Contact SMI Customer Service at 1-800-951-7867.

If after having attempted to take advantage of this recall you believe you have not been able to have your Transpec Stop Arm remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, West Building, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience caused by this issue, but your safety is our first concern.

Sincerely,

A handwritten signature in black ink that reads "M. Hagan". The signature is written in a cursive style.

Mike Hagan
Bus & Rail Division Vice President