



PARTS UPDATE

Parts Shipping/ Return Policy

FREE SHIPPING POLICY

New York Bus Sales has **FREE** UPS Standard Ground shipping on all parts orders over **\$100.00** that ship Standard UPS Ground in New York State, as well as **FREE** standard freight shipping on orders over **\$1000.00** delivered in New York State only.

**** EXCLUDES OVERSIZED/OVERWEIGHT ITEMS ****

PARTS RETURN POLICY

All parts requests for return must be preapproved and an RMA (return material authorization) issued prior to return and a copy of RMA returned with all items approved. A 20% restocking fee may apply. Special order, electrical and obsolete items are non-returnable.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)

CONTACT OUR PARTS DEPARTMENT WITH ANY QUESTIONS

Director of Parts

Jim Hogan

jhogan@newyorkbussales.com

607-227-5794

Chittenango: 800-962-5768

Gari McQuade

gmcquade@newyorkbussales.com

Bill Cox

bcox@newyorkbussales.com

John Lewin

jlewin@newyorkbussales.com

Dave Grant

dgrant@newyorkbussales.com

Albany: 866-867-1100

Sean Conway

sconway@newyorkbussales.com

Pat Murphy

pmurphy@newyorkbussales.com

Rochester: 800-463-3232

Dave Cook

dcook@newyorkbussales.com

Steve Hibbard

shibbard@newyorkbussales.com

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