



Dec 7, 2008

Dear Valued Customer:

We would like to take this opportunity to once again thank you for your continued support and patronage.

At New York Bus Sales we continue to make significant investments within many areas of our company. We have expanded our storage facility and implemented numerous website and operational enhancements.

Throughout the years, our goal has been to provide you with both unparalleled service and tremendous value for your transportation needs. Our internal efficiencies have allowed us to keep costs down and pass the savings on to you.

Unfortunately many external costs beyond our control now necessitate the following change to our shipping policy. The new minimum order amount to qualify for free UPS ground shipping is \$100.00. We are proud to say this is the first increase in freight policy in over 10 years!

Again, we look forward to serving your Transportation needs!

Sincerely,

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